



PATIENT INFO				
Last Name:		First Name:		Middle Initial:
Preferred Name:			Date of Birth:	Sex:
Address:			Social Security #:	
City:	State:	Zip:	Marital Status: <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Partner <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced	
Primary phone:		<input type="checkbox"/> Mobile <input type="checkbox"/> Ok to leave detailed message?	Race: <input type="checkbox"/> White <input type="checkbox"/> African American <input type="checkbox"/> Asian <input type="checkbox"/> Other <input type="checkbox"/> Hispanic <input type="checkbox"/> Native American <input type="checkbox"/> Refuse to Report	
Secondary phone:		<input type="checkbox"/> Mobile <input type="checkbox"/> Ok to leave detailed message?	Ethnicity: <input type="checkbox"/> Hispanic <input type="checkbox"/> Non-Hispanic <input type="checkbox"/> Refused to Report	
Work Phone:		Ext:	Employer Name and Address:	
Email:				
Do you have an Advanced Directive or POLST? <input type="checkbox"/> Yes <input type="checkbox"/> No			Employment Status: <input type="checkbox"/> Full Time <input type="checkbox"/> Part Time <input type="checkbox"/> Retired <input type="checkbox"/> Not employed	
EMERGENCY CONTACT				<input checked="" type="checkbox"/> Patient Here
Last Name:		First Name:		MI:
<input type="checkbox"/> Okay to leave a detailed message with this contact			Phone 1:	
Address (if different from patient):			Date of Birth:	
			<input type="checkbox"/> Spouse <input type="checkbox"/> Partner <input type="checkbox"/> Friend <input type="checkbox"/> Child <input type="checkbox"/> Parent <input type="checkbox"/> Other:	
			Phone 2:	
ADDITIONAL EMERGENCY CONTACT				<input checked="" type="checkbox"/> Patient Here
Last Name:		First Name:		MI:
<input type="checkbox"/> Okay to leave a detailed message with this contact			Phone 1:	
Address (if different from patient):			Date of Birth:	
			<input type="checkbox"/> Friend <input type="checkbox"/> Child <input type="checkbox"/> Parent <input type="checkbox"/> Other:	
			Phone 2:	
PRIMARY INSURANCE				
Insurance Company Name:		ID Number:		Group Number:
Claims Address:			Claims Phone Number:	
Primary Subscriber Name (if different from patient):		Date of Birth:		Relationship to patient: <input type="checkbox"/> Spouse <input type="checkbox"/> Partner <input type="checkbox"/> Parent <input type="checkbox"/> Other:
Phone 1:		Phone 2:		Social Security #:
If you have more than one insurance plan, please make sure to provide that information to the office at the time of service.				
PREFERRED PHARMACY				
Pharmacy Name:		Pharmacy Phone Number:		Pharmacy Fax Number:
Pharmacy Address:			City, State, Zip:	
Payment is due at time of service. If patient is covered by insurance, the insurance company will be billed. It is your responsibility, however, to pay your portion at the time of the service. If necessary, please discuss other financial arrangements with our billing office. Finance charges will be assessed after 90 days. Visa and MasterCard are available for your convenience. I acknowledge that I am financially responsible for all charges whether or not paid by insurance. If it becomes necessary to effect collections of amount due, the undersigned agrees to pay for all costs and expenses, including reasonable attorney fees. I hereby authorize the doctor to release information necessary to secure the payment of benefits.				
SIGNATURE:				
Patient Signature (or Guardian):			Date:	
Whom may we thank for referring you?			Relationship:	



CASCADE PHYSICIANS, P.C.

# HEALTH QUESTIONNAIRE

Date: \_\_\_\_\_

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_  
Last First Initial

Reason for today's visit: \_\_\_\_\_

### PERSONAL HISTORY:

Have you ever had:	yes/no		yes/no		yes/no
Anemia	<input type="checkbox"/> <input type="checkbox"/>	Kidney Disease	<input type="checkbox"/> <input type="checkbox"/>	Appendectomy	<input type="checkbox"/> <input type="checkbox"/>
Arthritis	<input type="checkbox"/> <input type="checkbox"/>	Liver Disease	<input type="checkbox"/> <input type="checkbox"/>	Other Surgery (Please list):	_____
Diabetes Mellitus	<input type="checkbox"/> <input type="checkbox"/>	Thyroid Disease	<input type="checkbox"/> <input type="checkbox"/>	_____	_____
Gallbladder Disease	<input type="checkbox"/> <input type="checkbox"/>	Seizure/Epilepsy	<input type="checkbox"/> <input type="checkbox"/>	_____	_____
High Blood Pressure	<input type="checkbox"/> <input type="checkbox"/>	Stroke	<input type="checkbox"/> <input type="checkbox"/>	_____	_____
Heart Disease	<input type="checkbox"/> <input type="checkbox"/>	Ulcer Disease	<input type="checkbox"/> <input type="checkbox"/>	_____	_____

Have you ever smoked? Y / N      If you smoke now, how many cigarettes a day? \_\_\_\_\_  
 Coffee/Tea? Y / N      Approx. how many cups do you drink per day? \_\_\_\_\_  
 Alcohol? Y / N      Average drinks per day? \_\_\_\_\_

Other Drug use? \_\_\_\_\_

Drug Allergies: \_\_\_\_\_

List any medications that you take on a daily basis:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

When was your last Tetanus immunization \_\_\_\_\_ Pneumovax \_\_\_\_\_

**FAMILY HISTORY:** (please list any family members with the following problems & age when diagnosed)  
 Cancer \_\_\_\_\_ Heart Attacks \_\_\_\_\_ Other: \_\_\_\_\_  
 Diabetes \_\_\_\_\_ Hypertension \_\_\_\_\_

### CURRENT HEALTH CONCERNS: (circle all recent problems)

Fevers/Chills	Diarrhea/Constipation	Rash/Itching/Changing Mole
Anxiety/Depression	Frequent/Painful Urination	Vision/Eye concerns
Sadness/Change in moods	Nighttime urination (>1)	Weight Gain/Loss
Cough	Headaches	Heat/Cold Sensitivity
Shortness of Breath	Joint Pain/Swelling	Sexual Problems
Chest Pain	Swelling in feet	other: _____
Abdominal Pain	Loss of consciousness	_____
Blood in stool	Memory Problems	_____

### WOMEN ONLY:

(number of)  
 Pregnancies \_\_\_\_\_ Last menstrual period \_\_\_\_\_  
 Deliveries \_\_\_\_\_ Age at onset of menstruation \_\_\_\_\_  
 Abortions \_\_\_\_\_ Date of last PAP smear \_\_\_\_\_ Any abnormal pap? Y / N  
 Miscarriages \_\_\_\_\_ Form of contraception (if using) \_\_\_\_\_  
 Other: \_\_\_\_\_

Patient signature: \_\_\_\_\_ Dr. Initial: \_\_\_\_\_



CASCADE PHYSICIANS, P.C.

## Financial Policy

### Patient Responsibility:

It is your responsibility to keep your demographic information up-to-date with us. This includes contact information and current insurance information. If you provide all necessary insurance information, we will bill the health plans with which our practice has contracts, as a courtesy to you. These include Medicare, Medicaid, Health Maintenance Organizations (HMO) and a number of Preferred Provider Organizations (PPO).

Your health insurance policy is a contract between you and your health plan. Please understand our office cannot accept responsibility for collecting your insurance claim or negotiating a settlement on a disputed claim. Whatever the outcome of your insurance claim, you are responsible for payment of your account. Please take time to review your health insurance policy. If you have questions regarding your benefits or coverage, please call your insurance company as we do not have knowledge of your benefits.

### Co-payments, Deposits, and Past Due Balances:

Please come prepared to pay Copayments, Deposits, and Past-Due balances at the time of your visit.

- You may be assessed a \$15 administration fee if your copayment is not paid at the time of service.
  - If you are uninsured, you will be required to pay a \$150 deposit for the initial visit and \$100 for each subsequent visit prior to rendered services.
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- Checks returned by the bank will be assessed a \$25 fee.
  - Certain procedures and/or services may require payment at the time of service.
  - If you believe you have an overpayment on your bill, please contact the business office.

### Insurance Billing and Benefits

As a courtesy, we will bill your primary and secondary insurances for you, if you are a guarantor or a dependent on the plan. However, primary responsibility for the account is yours. We are contracted with the majority of commercial insurances, as well as Medicare and some Medicaid. A list of contracted insurance plans is available at [www.cascadephysicians.com](http://www.cascadephysicians.com)

Please be aware there is a possibility that some or perhaps all of the services provided may be non-covered services or may not be considered medically necessary by your health plan. You are responsible for understanding your insurance benefits. Cascade Physicians, P.C. is not responsible for and has no knowledge of your plan benefits. If you have concerns that your insurance will not fully cover scheduled services we recommend that you contact your insurance plans for an estimate of benefits prior to receiving those services in order to avoid unexpected out-of-pocket costs.

If we refer you to a specialist or a service or prescription needs prior-authorization, we will attempt to obtain one for you. However, we cannot guarantee that service will be covered.

### Payment Arrangements:

Payment is due upon receipt of your statement. Special arrangements may be made for patients having higher out-of-pocket costs. If you are not able to pay in full within 30 days of receiving your statement, please contact the billing department: 503.242.9814.

### Cancellations and No Shows

Appointments must be cancelled at least 24 hours before the scheduled appointment. Late cancellations and/or missed appointments may be assessed a fee.

Payment is due upon receipt of your statement. Special arrangements may be made for patients having higher out-of-pocket costs. If you are not able to pay in full within 30 days of receiving your statement, please contact the billing department: 503.242.9814.

In the event of refusal to sign this Financial Policy, the office reserves the right to decline care.

I have read, understand and agree to this Financial Policy.

x

Signature of Responsible Party

Date

Printed Name

Date of Birth



## ACKNOWLEDGMENT AND CONSENT

I understand that Cascade Physicians, P.C. (referred to below as "This Practice") will use and disclose health information about me.

I understand that my health information may include information both created and received by the Practice, may be in the form of written or electronic records or spoken words, and may include information about my health history, health status, symptoms, examinations, test results, diagnoses, treatments, procedures, prescriptions, and similar types of health-related information.

I understand and agree that This Practice may use and disclose my health information in order to:

- Make decisions about and plan for my care and treatment;
- Refer to, consult with, coordinate among, and manage along with other health care providers for my care and treatment;
- Determine my eligibility for health plan or insurance coverage, and submit bills, claims and other related information to insurance companies or others who may be responsible to pay for some or all of my health care; and
- Perform various office, administrative and business functions that support my physician's efforts to provide me with, arrange and be reimbursed for quality, cost-effective health care.

I also understand that I have the right to receive and review a written description of how This Practice will handle health information about me. This written description is known as a Notice of Privacy Practices and describes the uses and disclosures of health information made and the information practices followed by the employees, staff and other office personnel of This Practice, and my rights regarding my health information.

I understand that the Notice of Privacy Practices may be revised from time to time, and that I am entitled to receive a copy of any revised Notice of Privacy Practices. I also understand that a copy or a summary of the most current version of This Practice's Notice of Privacy Practices in effect will be posted in waiting/reception area.

I understand that I have the right to ask that some or all of my health information not be used or disclosed in the manner described in the Notice of Privacy Practices and I understand that This Practice is not required by law to agree to such requests.

By signing below, I agree that I have reviewed and understand the information above and that I have received a copy of the Notice of Privacy Practices.

By: _____	_____
Patient signature	Date

-OR-

By: _____	_____
Patient Representative	Date
Description of Representative's Authority: _____	

**For administrative use only:**

We are unable to obtain the patient's written acknowledgement of our notice of Privacy Practices due to the following reasons:

Patient declined to sign       Other: \_\_\_\_\_

\_\_\_\_\_  
Signature of staff member

\_\_\_\_\_  
Date



## Patient Rights and Responsibilities

As a patient and/or his/her legal representative of Cascade Physicians, you have the right to:

- Receive considerate, respectful and compassionate care in a safe and secure environment that is free of all forms of discrimination, abuse or harassment, regardless of your age, gender, race, national origin, religion, sexual orientation, gender identity or disabilities.
- You have the right to be informed of the name, identity and professional status of your primary healthcare provider, as well as the name, identities, professional status and professional relationship of other healthcare providers and team members involved in your care.
- Communications in a language and manner in which you understand. Interpreters will be provided when necessary.
- Have another person present during examination and/or treatment, unless that person's presence compromises your or others rights, safety, and health.
- To be told by your health care provider about your diagnosis and possible prognosis, the benefits and risks of treatment, and the expected outcomes of treatment in terms you can understand. You have the right to give written informed consent before any non-emergency procedure begins.
- Within the confines of law, review your medical records. All communications and records pertaining to your care will be treated as confidential.
- You can expect full consideration of your privacy and confidentiality in care discussions, exams, and treatment.
- Agree to or refuse to participate in research projects
- To make an advanced directive and appoint someone to make healthcare decisions for you if you are unable. If you do not have an advanced directive, we can provide you with appropriate information
- Expect reasonable continuity of care
- Receive and examine an explanation of charges for services rendered, as well as receive detailed information regarding charges received.
- You, and others whom you elect, have the right to participate in decisions about your care, your treatment, and services provided, including the right to refuse treatment to the extent permitted by law.
- You have the right to voice your concerns about the care you receive. If you have a problem or complaint, you may talk with your health care provider or the site manager. You may also email your concern to: [compliance@cascaedem.com](mailto:compliance@cascaedem.com)



### Patient Responsibilities:

As a patient and/or his/her legal representative of Cascade Physicians, you have the responsibility to:

- To provide complete and accurate information, including your full name, address, telephone number, date of birth, insurance carrier, and employer when required.
- To provide complete and accurate information regarding your health, including present condition, past illnesses, hospitalizations, medications (including over-the-counter products and supplements), allergies and sensitivities, and any other information that pertains to your health.
- Be an active participant in your care.
- You are expected to make it known whether you clearly comprehend a proposed treatment plan and what is expected of you, including whether you anticipate not following the prescribed treatments or are considering alternative therapies. Ask questions if you do not understand. You are responsible for outcomes if you do not follow the care, treatment, and service plan.
- Inform and report unexpected changes in your condition to the responsible practitioner in a timely manner
- You are expected to treat all clinic staff, other patients, and visitors with courtesy and respect. Be respectful of others and their properties while in Cascade Physician facilities. Assist in the control of the noise, smoking, and number of visitors. Cascade Physicians does not allow weapons of any kinds on the premises.
- Provide complete and accurate billing information for claim processing and to pay bills in a timely manner.
- Keep appointment, be on time for you appointments and notify your physician as soon as possible if you cannot keep your appointments.
- Failure to comply with the above may lead to termination from the practice.